

Facing contemporary challenges

10.00am-3.30pm, Friday 24 September 2021, live online and limited in-person attendance at Doubletree by Hilton Manchester Airport UK

Presented by the Centre for Community Finance Europe, in collaboration with Liverpool John Moores University

What are the issues?

Credit unions are facing a multitude of opportunities and challenges as long-term social, economic and technological trends combine with the specific impacts of the global pandemic.

In determining which battles to fight and how, credit unions are both enabled and constrained by the internal capability of their leadership, both at board and management levels, and externally by the regulatory framework in which they operate.

How can credit unions ensure that these factors are accelerators not handbrakes?

This conference will hear expert speakers address leadership and regulation based on contemporary research and provide opportunities for attendees to ask questions and to discuss the issues in small groups with peers.

Who should attend?

Credit union leaders and stakeholders in Ireland and UK.

In collaboration with the Research Unit for Financial Inclusion at Liverpool John Moores University, www.ljmu.ac.uk/research-unit-for-financial-inclusion



Is it only for CFCFE members?

No, anyone with an interest in credit unions is welcome.

What is the format?

This will be an online conference (Zoom), with in person attendance for a limited number of members. Guidance on how to participate will be provided to all attendees.

The conference will be released as a webcast / podcast and your attendance is taken as consent to your questions and comments being publicly broadcast.

How much does it cost?

Free for members of CFCFE according to subscription level.

Additional CFCFE member tickets are €25.00/€50.00 online/in-person and non-member tickets €150.00 (inclusive of VAT).

Where do I get tickets?

<https://credit-union-conference-sept-2021.eventbrite.co.uk>

Who can I contact for queries?

Nick Money, +44 7540 259053, nick.money@cfcfe.eu

Agenda

- 10.00 **Welcome and introductions**, Dr Paul A Jones, Liverpool John Moores University and CFCFE
- 10.10 **Minute's silence and tributes to Ralph Swoboda RIP from Ireland and the UK**
- 10.30 **High performing leadership in credit unions**, Lucy Harr in conversation with Ciara Davies, CEO Metro Moneywise Credit Union
Lucy discusses key themes from her papers on [high performing boards](#) and [CEOs](#) to stimulate thinking about leadership
- 11.20 **Over to you**, breakout sessions
How good is the leadership of your credit union? What needs to change?
- 12.00 **Time for a change in regulatory capital requirements for credit unions**, Séan Murray, CEO, Comhar Linn INTO Credit Union
Séan presents the highlights of the recent [CEO Forum paper](#) on the need for a more tailored regulatory capital regime.
- 12.30 **Lunch break**
- 13.15 **Regulatory change roundtable**, Séan Murray, Lorraine Greville, Michael Ahern, Ismail Erturk, and Caroline Domanski, facilitated by Jeremy Palmer, Head of Financial Policy at the Building Societies Association
A discussion of priority regulatory changes to unlock credit union potential.
- 14.00 **Over to you**, breakout sessions
What are the legal/regulatory challenges that you find to be the biggest? And how do you plan to deal with them?
- 14.30 **The state of the credit union nation**, George Hofheimer
Personal perspectives from the well-known US credit union strategist and former chief research & development officer for the US Filene Research Institute.
- 15:20 **Concluding remarks**, Dr Paul A Jones
- 15.30 **Close**